



**For Immediate Release**

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## **PRESS RELEASE**

**Ballston Spa National Bank takes new protective measures against Coronavirus.**

*All BSNB branches to operate exclusively through drive-thru service.*

BALLSTON SPA, N.Y. – In recognition of statements by federal and state authorities and to help ensure the safety of customers, staff and community, BSNB announced that it is taking additional steps to minimize the spread of the Coronavirus.

Beginning Wednesday, March 18, all BSNB branches will operate exclusively through drive-thru service. In addition, the bank's Latham Office at 1207 Troy-Schenectady Road, which does not offer drive-thru service, will be closed until further notice.

"We greatly value the relationships we share with our customers and have extensive continuity plans and resources in place to serve their ongoing financial needs," said Christopher R. Dowd, president and CEO. "The steps we are taking will help ensure the safety of our customers and employees during this unprecedented time."

While temporarily suspending lobby access, BSNB offers many other channels in which customers may conduct their banking activities. These channels remain fully accessible and include ATMs that dispense cash and accept deposits, Online and Mobile Banking services that help customers stay connected and in control 24/7 from virtually anywhere, and BANKLINK24, the bank's automated account information system, available by phone.

### **ABOUT BALLSTON SPA NATIONAL BANK**

With just the right combination of personal service and high tech convenience, BSNB offers a wide range of financial products and services to individuals, families, municipalities, nonprofits, and businesses throughout New York's greater Capital Region. Find out more about BSNB's offerings [here](#). To become part of BSNB's online community, please visit us on [Facebook](#), [Twitter](#), and [LinkedIn](#).

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