

WHAT TO EXPECT DURING SYSTEM INTEGRATION

OCTOBER 16-19

We're in the final stages of joining together National Bank of Cocksackie and BSNB to bring you more!

Here are some reminders of what to expect during our system integration weekend:

BRANCH OPERATIONS	FRIDAY, OCTOBER 16	SATURDAY, OCTOBER 17 - SUNDAY, OCTOBER 18	MONDAY, OCTOBER 19
	Open normal business hours until 2:00 p.m.	Closed	Open normal business hours - customers may bank at all 21 BSNB locations!
	ATMs	Available 24/7	Available 24/7
	NIGHT DEPOSITS		
	Will be processed as usual on Monday, October 19		
ONLINE & MOBILE BANKING	FRIDAY, OCTOBER 16	SATURDAY, OCTOBER 17 - SUNDAY, OCTOBER 18	MONDAY, OCTOBER 19
	Available until 4:30 p.m. ; the cutoff for external transfers is 3:30 p.m.	Unavailable	Available starting at 8:00 a.m.
	ONLINE BILL PAY	Unavailable	Available starting at 8:00 a.m.
	MOBILE APP	Unavailable	Available starting at 8:00 a.m. (download and install the new app*)
	MOBILE CHECK DEPOSIT	Unavailable	Available starting at 8:00 a.m. (download and install the new app*)
OTHER	FRIDAY, OCTOBER 16	SATURDAY, OCTOBER 17 - SUNDAY, OCTOBER 18	MONDAY, OCTOBER 19
	CONTACT CENTER	Available on Saturday, 9 a.m. - 12 p.m.	Open normal business hours
	TELEPHONE BANKING	N/A	New service now available!
	DEBIT CARDS		
	Continue to use as usual. Be sure to check your account balance on Friday, October 16 , for funds available over the weekend. Carry a backup method of payment.		
REMOTE DEPOSIT CAPTURE	Available until 4:30 p.m.	Unavailable	Available starting at 8:00 a.m.

(*New app only needs to be installed if you are coming from NBC or are new to mobile banking.)